

Achievements of 2002-2003

Adoptions

41 agency children prepared and placed for adoption and 40 adoptions finalized.

Child Protective Services

2,637 of 3,544 (74.4 %) alleged child victims were interviewed within 24 hours of receipt of a child maltreatment report.

CPS Treatment

95% of high-risk abuse and neglect families had the risk to the children reduced and the child was safe after receiving treatment services.

Family Preservation

47 of 47 (100%) families completing Family Preservation Services during FY 2002-03 did not have their children enter the Department of Social Services foster care system at the closure of services.

Permanency Planning

90% of the 83 children under age 12 entering social services custody were in a permanent placement within 12 months.

Prevention – DHR

95% of students receiving school social work services were promoted to the next grade and improved their school behavior and attendance.

Prevention – Teen UP

395 of 395 (100%) of Teen Up/ Upward Connection participants did not become pregnant or cause a pregnancy during this fiscal year.

Adult Medicaid

99% of Medicaid applications were processed within 15.7 days for Medicaid to the aged.

In home Aid

In-home aid contractors rendering services to Social Services customers during FY 2002-2003 maintained customer satisfaction rating of 99.81%.



Long Term Care

Enabled 340 elderly and disabled citizens to remain in their own home, saving Catawba County \$790,642, by providing or purchasing in-home and community based services.

Nutrition Services

1,283 elderly citizens maintained their nutritional and social well being by participating in the Nutrition programs.

Transportation

Arrange and/or provide access to medical services for 13,516 Catawba County citizens.

Child Support

Collected almost \$11,000,000 for children, from non-supporting parents.

Day Care

100% of families needing financial help with their children's day care cost received it, thus allowing the parents to obtain or maintain employment.

Family Medicaid

98% of a record 5,316 citizens were able to access medical care because their Medicaid application was processed within 11 days.

Food Stamps

99.7% of 2,423 in need of Emergency Food Stamps received them in an average of 1.64 days.

WorkFirst

381 families avoided welfare dependency and were assisted with temporary Diversion Assistance in FY 2002-03.

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